

Contact list in Neuchâtel region

Police	117
Ambulance	144
La Main tendue (Helping Hand)	143
Pro Juventute (Children and Adolescents Line)	147
Emergency accommodation	0800 880 480
Victim Support Service (SAVI) Victim support service (listening, psychological support, social and legal advice) and shelter (accommodation for women and their children)	
Consultation service	032 889 66 49
Domestic violence hotline	032 886 46 36
Service for Authors of Domestic Violence (SAVC) Support group aiming to help authors to end domestic violence, whether physical, verbal, psychological or sexual	032 886 80 08
Psychiatric Emergency Center	032 755 15 15
Neuchâtel Center for Psychiatry – Children and Adolescents (CNPea) Medical and psychological consultations for Children and Adolescents	
Mountains	032 755 23 51
Lakeshore	032 755 23 11
Abusive Couples and Families Consultation	
Mountains	032 755 24 51
Lakeshore	032 755 14 68
Sexual Health Center – Family Planning	
Mountains	032 967 61 87
Lakeshore	032 717 74 35

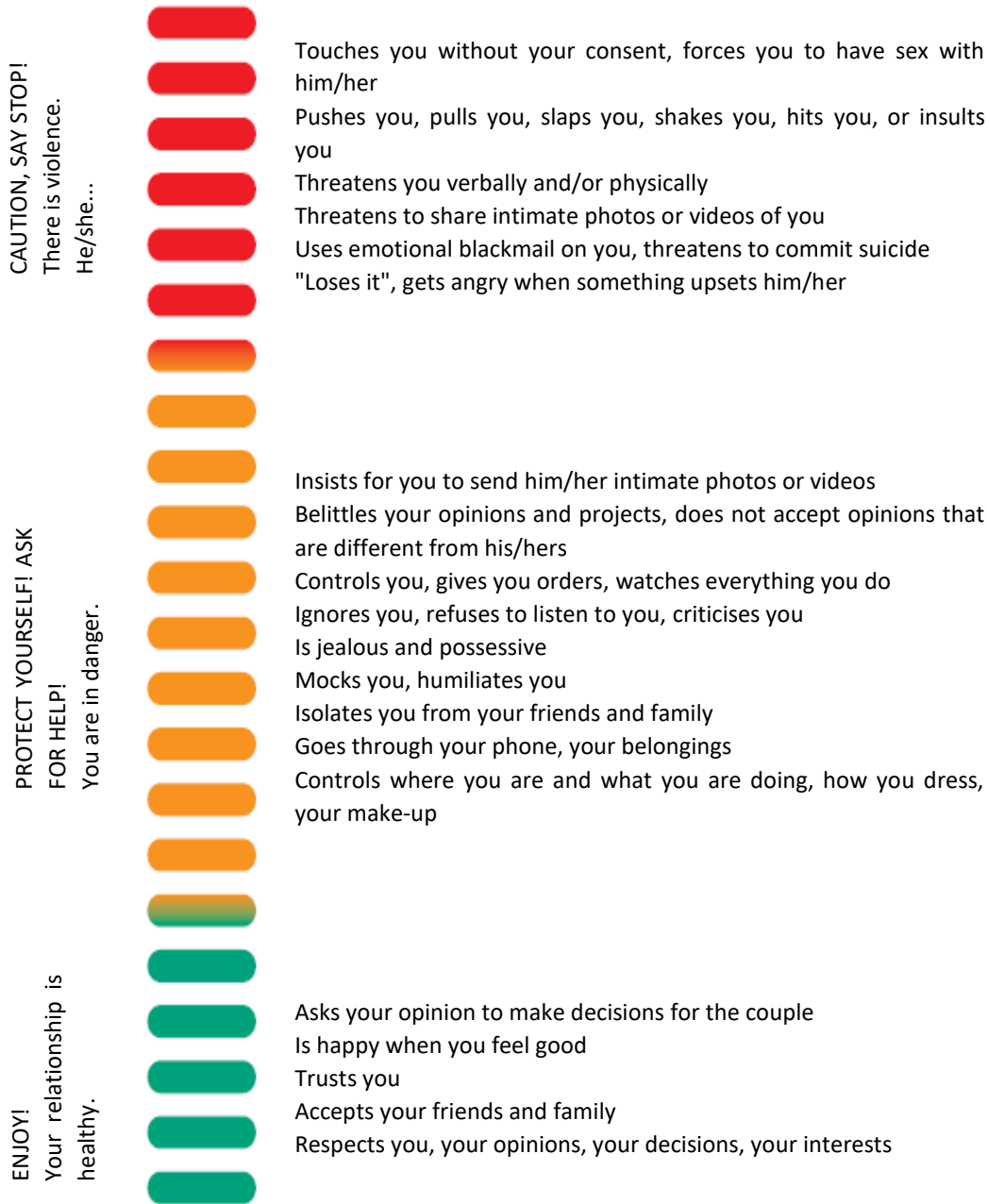
For further information, scan this QR code



**DOMESTIC VIOLENCE
IS UNACCEPTABLE
AND PUNISHABLE**



ASK FOR HELP!



RESPECTOMETER

For a healthy couple relationship

THE LAW PROTECTS YOU: CALL THE POLICE!

The police have the right to take to the police station a person who is violent towards a member of his/her family. They can also evict a violent person from his/her home and immediate surroundings for a few days, and prohibit him/her access to some sites and places. It is possible for the victim to ask for a more permanent measure to the court.

Some situations of domestic violence are automatically taken to court (without a complaint). Filing a complaint enables you to put forth your view in the penal procedure and to have access to the case file.

YOU CAN GET HELP

Even if you do not wish to call on the police, services are available to listen to you, provide counselling, and if you need it

- organise accommodation in a shelter
- examine possibilities for financial support
- inform you on your rights

You can contact the Counselling Service for victims (Service d'aide aux victimes - SAVI), for example. Consultations are free and confidential, in the presence of an interpreter if necessary.

DO YOU WANT TO LEAVE THE MARITAL HOME?

You have the right to leave the marital home. If you are a victim of domestic violence or if you feel unsafe, the law authorises you to seek protection. Go to a trusted person. Emergency temporary accommodation can also be provided for single persons or persons with children. If possible, ask a doctor for a detailed medical report describing all the marks and wounds due to the assault, including the psychological consequences (shock, anxiety, insomnia). This will constitute evidence that may be useful later on.

Victims of foreign origin do not automatically lose their residence permit in the case of a separation or divorce. A specific examination is undertaken taking into consideration their personal situation and the circumstances specific to each case. Do not hesitate to ask for information!

The first step to bring violence to an end is to talk about it!